

Enable Account Logins for Drivers In-App

To allow your driver to log in to their accounts in the Fill-Rite FMS app, you'll need to enable the setting in the web portal.

1. Navigate to Settings > Company Settings > App Settings
2. Choose to turn Account Logins on for mobile devices and/or iPads and Tablets by clicking the "On" toggle
3. Choose to have your drivers automatically logged out and required to re-enter their phone number and PIN after a specified amount of time

Account Login

Account login on mobile devices
Allow drivers to log in on mobile devices to easily access pumps and account info.

On Off

Account login on iPads and tablets
Allow drivers to log in on iPads and tablets to easily access pumps and account info.

On Off

Login time limit
The length of time before a driver must enter their login information again.

Unlimited ▼

Note: Drivers must have a valid mobile phone number listed in their account. The first login will require a text message verification

View App Login Activity

Web admins are able to view login activity for their company. The App Logins activity table will display a Login ID, Driver Name, Account Type, Login Date, Last Login Activity, and the Device Used.


1. Navigate to Settings > Users > App Logins

The screenshot shows the Fill-Rite web portal interface. The top navigation bar includes the company name 'ACME CORPORATION', a search bar, and links for Help, Contact, Log out, and EN. The left sidebar contains navigation options: Setup (7 items), Dashboard, Manage, Reports, Boost, Settings, My Account, Company Settings, Billing, Users, and API. The main content area is titled 'Users' and has tabs for Users, Activity Log, Weights & Measures, and App Logins. The 'App Logins' tab is active, displaying a table with columns: Login ID, Name, Account Type, Login Date, Last Activity, and Device Model. The table contains 8 rows of data. At the bottom, there is a pagination control showing '1 / 24' and 'Items per page: 100'.

Login ID	Name	Account Type	Login Date	Last Activity	Device Model
76	Carl	Driver	03/18/2020 09:06 AM (Wed)	03/18/2020 09:06 AM (Wed)	iPhone 11
77	Roadrunner	Admin	03/18/2020 09:06 AM (Wed)	03/18/2020 09:06 AM (Wed)	Samsung s20
52	Archie	Driver	03/18/2020 09:06 AM (Wed)	03/18/2020 09:06 AM (Wed)	iPhone 8
51	Belinda	Driver	03/18/2020 09:06 AM (Wed)	03/18/2020 09:06 AM (Wed)	iPhone SE
47	Lyle	Driver	03/18/2020 09:06 AM (Wed)	03/18/2020 09:06 AM (Wed)	Samsung Galaxy s9
48	Robert	Driver	03/18/2020 09:06 AM (Wed)	03/18/2020 09:06 AM (Wed)	iPhone 11
50	Angus	Driver	03/18/2020 09:06 AM (Wed)	03/18/2020 09:06 AM (Wed)	iPhone 11

Log a Driver Out of the App From the Web Portal

If you have to force an app logout for a specific driver, you can trigger the logout remotely from the web portal.

1. Navigate to Manage > Drivers
2. When you find the driver you would like to log out, click on the Settings Cog icon  and select "Force App Logout"

The screenshot shows a table of drivers. The table has columns for checkboxes, driver name, ID, phone number, login date, and account type. A context menu is open over the first row, showing options: View, Manage Access, Settings, Force App Logout (highlighted with a red box), Deactivate, and Delete.

	Wile E Coyote	29374	(555) 555-5555	10/10/2019 20:28 PM (Thu)	Custom
<input type="checkbox"/>	Wile E Coyote	29374	(555) 555-5555	10/10/2019 20:28 PM (Thu)	Custom
<input type="checkbox"/>	Wile E Coyote	29374	(555) 555-5555	10/10/2019 20:28 PM (Thu)	Custom
<input type="checkbox"/>	Wile E Coyote	29374	(555) 555-5555	10/10/2019 20:28 PM (Thu)	Custom
<input type="checkbox"/>	Wile E Coyote	29374	(555) 555-5555	10/10/2019 20:28 PM (Thu)	Custom
<input type="checkbox"/>	Wile E Coyote	29374	Add Number	10/10/2019 20:28 PM (Thu)	Custom

Note: The driver will not be able to complete another transaction without entering their login credentials or using their PIN in the transaction flow.

Unlock a Driver's Account

When logging in, drivers that repeatedly enter incorrect PINs or verification codes will have their accounts locked for a period of time. After 12 wrong attempts, a Driver's account will remain locked until unlocked by a web admin from the web portal. Web admins will receive an email and an alert notification through the web portal that a driver's account has been locked.

1. Navigate to Active Alerts or Manage > Drivers and click on the locked driver
2. Click on the Unlock button next to the driver's name -OR-
3. Click on the Settings Cog icon and then click "Unlock Account"



checkbox	inactive						
<input type="checkbox"/>	Wile E Coyote		29374	(555) 555-5555	10/10/2019 20:28 PM (Thu)	Custom	
<input type="checkbox"/>	Wile E Coyote		29374	(555) 555-5555	10/10/2019 20:28 PM (Thu)	Custom	
<input type="checkbox"/>	Wile E Coyote		29374	Add Number	10/10/2019 20:28 PM (Thu)	Custom	
<input type="checkbox"/>	Wile E Coyote		29374	(555) 555-5555	10/10/2019 20:28 PM (Thu)	Custom	
<input type="checkbox"/>	Wile E Coyote		29374	(555) 555-5555	10/10/2019 20:28 PM (Thu)	Custom	

For more information about the Fill-Rite Fuel Management System (FMS)
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